

GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
(RAILWAY BOARD)

(BHARAT SARKAR)
(RAIL MANTRALAYA)

No. 76-TGI/103/18/Policy,

New Delhi, dt. 10-12-1976.

The General Managers,
All Indian Railways,

Sub: - Provision of Waiting lounges for
second class ticket holding passengers.

At present second class waiting halls and concourses at Railway stations are being used by passengers holding tickets, as well as by those who visit Railway stations to receive or see off their relatives and friends and persons coming to purchase tickets in advance and even outsiders. Instructions for providing suitable facilities for second class passengers holding sleeper tickets and waiting for trains or those arriving by trains and waiting for connecting trains has been issued vide Board's letter of even number dated 28.10.76, entitling them the use of Upper class waiting rooms.

As regards passengers holding second class tickets (other than sleeper berth ticket) it has been decided that at stations which are newly constructed or re-modelled, arrangements should be made for provision of a waiting lounge where facilities like benches, toilet, etc, could be provided. At other stations such an arrangement should be made on a programmed basis, by partitioning a convenient portion of the existing concourse.

Action may please be taken accordingly and receipt of this letter acknowledged.

(B.B. Singh)
Deputy Director, Traffic Comm1(G)
Railway Board.

Copy to W-2 Branch,