

GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
(RAILWAY BOARD)

No. 94/LMB/2/175

New Delhi, dt. 16.01.05

The General Manager,
All Zonal Railways.

Sub: Comprehensive instructions for provision of Passenger Amenities at Stations including Model Stations.

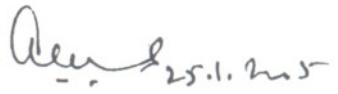
Kindly refer to Board's letter of even number dated 30.8.03 on the above mentioned subject. Para 6.1 of the letter stipulates that the model stations would be provided with the level of 'Desirable Amenities' specified for the category (as given in Annexure – E).

The matter has been reviewed by the Ministry of Railways (Railway Board) and it has now been decided that the following items in the list of Desirable Amenities (Annexure – E) may now be treated as optional while providing upgraded amenities at Model Stations:

1. Washable aprons with jet cleaning,
2. Touch Screen, NTES,
3. Water Vending Machines,
4. Automatic Vending Machines, and
5. Computerisation of complaints.

Kindly acknowledge receipt of the letter.


(S. K. Agarwal)
Exec. Director (Land & Amenities)
Railway Board


(A. K. Goyal)
Adviser (Passenger Marketing)
Railway Board