

GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
(RAILWAY BOARD)

No.2008/LML/2/13

RB/L&A No.004/2011

The General Managers,
All Zonal Railways.

New Delhi dt. 04.04.2011

Sub:- Allotment and Operation/Management of Multi Functional
Complexes (MFCs).

The issue of allotment and operation/management of MFCs being constructed/developed at the identified stations as a passenger amenity item, has been under consideration of Board. Such complexes are being constructed by Zonal Railways/RITES/IRCON/RLDA/RVNL as per the assignment/entrustment made by Railway Board.

In this regard, Board (ME & CRB) has decided as under :-

- (i) For MFCs being constructed by Zonal Railways, leasing/allotment/management of hotels/dormitories/retiring rooms in MFC would be the responsibility of Commercial Department of Zonal Railway and leasing/allotment/management for all other activities in MFC would be the responsibility of Engineering Department of Zonal Railways. This responsibility matrix shall also be applicable to MFCs handed over by PSU to Zonal Railways for Operation & Management after construction.
- (ii) To ensure the provision of demand based product mix, plan for MFC (being developed by Zonal Railways) shall be got approved by commercial and engineering department and thereafter should be got approved by DRM.
- (iii) MFCs being developed by the PSUs including RLDA (if not handed over after construction to Zonal Railways for operation and management) would be operated by PSUs/RLDA for the entire period of lease with RLDA acting as nodal agency and Engineering department would be responsible for co-ordination with Zonal Railways for the same.

(Naveen Agarwal)
Director/WCS
Railway Board

Copy to:

1. Principal Chief Engineer, Eastern Railway, Kolkata- This disposes of their D.O. letter No. W(6)336/MFC dated 16.09.2010.
2. MD/IRCON, RITES, RVNL.
3. VC/RLDA.

