

GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS  
(RAILWAY BOARD)

No.2013/LML/2/7

New Delhi, dated 02.04.2013

The Principal Chief Engineer  
All Zonal Railways

Sub: Operation and Management of Multi-Functional Complexes (MFCs)  
by Commercial Department.

Ref: Board's letter No. 2008/LML/2/13 dt.12.08.2011.

A copy of the letter No.2012/TG IV/10/PA/453/MFC dt.30.03.2013 from Executive Director (Passenger Marketing) to the General Manager (Commercial), All Zonal Railways regarding above mentioned subject is enclosed for information and necessary action.

DA: As Above

  
(S. Banerjee)  
Deputy Director/LML-II  
Railway Board  


Copy to: VC/ RLDA, MD/ IRCON, MD/ RVNL for necessary action.

GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS  
(RAILWAY BOARD)

NO.2012/TG.IV/10/PA/453/MFC

New Delhi  
Dated: 30.03.2013

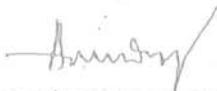
The General Manager (Commercial)  
All Indian Railways

Sub :-Operation and Management of Multi-Functional Complexes (MFCs) by  
Commercial Department

Ref:- 1. Railway Board's letter no.2008/LML/2/13, Dated 12.8.2011  
2. Railway Board's letter no.2010/TG-III/600/47/Pt.II, dated 11.09.2012

Under the afore-mentioned letters, Zonal Railways were advised that MFCs constructed by Zonal Railways or handed over to Zonal Railways by PSUs shall be licensed/allotted/managed by the commercial department of Zonal Railways. The plan for MFCs shall be got approved by commercial and engineering departments and thereafter by the DRM. It was further clarified that Zonal Railways should follow the extant policy guidelines for allotment of facilities including catering stalls as per the category of station where the MFC is located.

With reference to the MFCs assigned to commercial department for operation and management, Zonal Railways are hereby permitted to give out the entire MFC, covering all facilities including food plazas and budget hotels, to one agency for operation and management through the regular tendering process by the Zonal Railway concerned. This practice has already been followed by South Central Railway in the case of MFCs at Rajamundry and Aurangabad.

  
Executive Director (Passenger Marketing)  
Railway Board