

Government of India  
Ministry of Railways  
(Railway Board)

RB/L&A/004/2013

No. 2009/TG-IV/10/PA/Adarsh Stns

New Delhi, dated 13.08.2013

The General Managers,  
All Zonal Railways.

Commercial Circular No. 50 of 2013

Sub: Revised instructions on Adarsh Stations

Please refer to Commercial Circular No. 49 of 2009 indicating the amenities to be provided at Adarsh Stations and para 4 of Circular dated 11.09.2012 (RB/L&A/005/2012) on comprehensive instructions for provision of passenger amenities at stations.

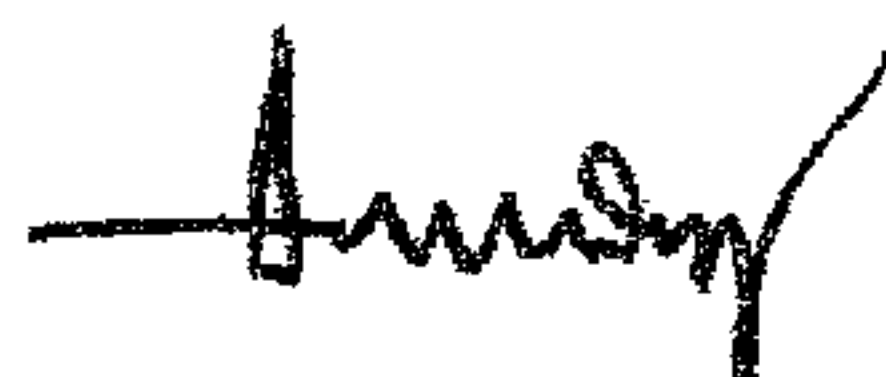

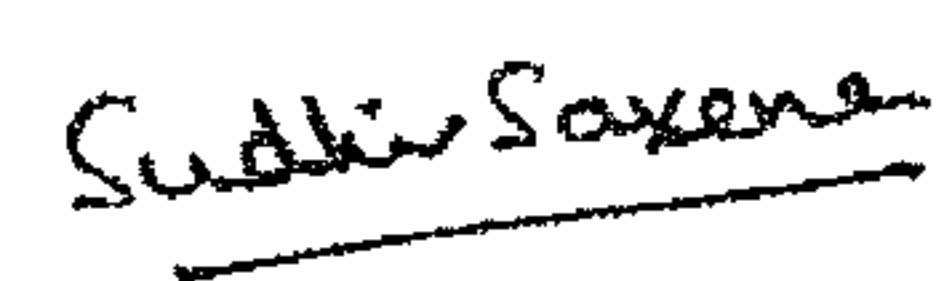

2. Existing guidelines on Adarsh stations has been reviewed in the light of passenger need and expectations and it has been decided that there is an urgent need to shift the focus of Adarsh stations from beautification to utility, comfort and cleanliness.

3. Accordingly, revised guidelines for development of Adarsh stations is enclosed.

4. These instructions are in supersession of Board's letter of even number dated 17.09.2009 and will have prospective effect. These shall be applicable for Adarsh stations selected w.e.f. 2013-14 onward.

5. This issues with concurrence of Finance Directorate of Ministry of Railways.

Please acknowledge receipt.

			
(A. Madhukumar Reddy)	(Desh Ratan Gupta)	(S.K. Saxena)	(Shobhan Chaudhuri)
Executive Director	Executive Director	Executive Director	Executive Director
Passenger Marketing	Land & Amenities-III	Elect. Energy Mgt.	Telecom
Railway Board	Railway Board	Railway Board	Railway Board

Copy to:

1. The FA&CAOs, All Indian Railways (with 5 spare copies)
2. Deputy Comptroller and Auditor General of India (Railways), 224, Rail Bhawan, New Delhi (with 45 spare copies)

  
for Financial Commissioner/Railways

Copy to:

CCMs, CEEs, PCEs, All Zonal Railways for information and further necessary action.  
ED/FX, ED/L&A-III, ED/EEM, ED/Tele & Budget Branch Railway Board

### Summary of Proposed Amenities at Adarsh Stations (Revised)

S. No.	Amenities	STATION CATEGORY						
		A1	A	B	C	D	E	F
1	Improvement to facade of the station building	Yes	Yes	Yes	Yes	Yes**	Yes**	Halts operated by contractors
2	Retiring Room	Yes	Yes	#	--	--	--	
3	Waiting room (with bathing facilities) for Upper class with TV	Yes	Yes	--	--	--	--	
4	Waiting room (with bathing facilities) for other classes with TV	Yes	Yes	Yes	--	Yes/without bathing facility	Seating cluster/ enclosure on main Platform	
5	Separate Ladies waiting room(with bathing facilities) for ladies	Yes	Yes	--	--	--	--	
6	Cloak room	Yes	Yes	Yes#	--	--	--	
7	Computer Based Public Address System	Yes	Yes	Yes	Yes	Yes	--	
8	Circulating area with Lighting	Yes	Yes	Yes	Yes	Yes	--	
9	Landscaping of circulating area***	Yes	Yes	Yes	--	Yes	Yes	
10	Earmarked parking	Yes	Yes	Yes	Yes	Yes	--	
11	Prepaid taxi/Radio taxi booth	Yes	Yes	--	--	--	--	
12	Electronic Train Indicator Board/ Plasma TV Train indicator system	Yes	Yes	Yes	Yes	--	--	
13	Lifts/escalators (subject to feasibility)	Yes	Yes	--	Yes#	--	--	
14	Signage	Yes	Yes	Yes	Yes	Yes	Yes	
15	*Pay & Use toilets in circulating area /concourse area	Yes	Yes	Yes	Yes	Yes	Yes	
16	Level of Platform	High	High	High	High	High	Medium	
17	AC VIP Lounge	Yes	--	--	--	--	--	
18	Coach Indication Board	Yes	Yes	--	--	--	--	
19	Foot Over Bridge (FOB)	Yes	Yes	Yes	Yes-Wider	Yes	Yes	
20	Water Cooler	Yes	Yes	Yes	Yes	Yes	Yes	
21	Passenger Reservation System (PRS)	Yes	Yes	Yes	--	UTS-cum-PRS	UTS-cum-PRS#	
22	Unreserved Ticketing System (UTS)	Yes	Yes	Yes	Yes	Yes	Yes	

23	Adequate lighting arrangements with energy efficient fitting & fixtures on platform and FOB/circulating area/concourse etc.	Yes	Yes	Yes	Yes	Yes	Yes
24	Battery Car	Yes	--	--	--	--	--
25	Ramps at entry to station for Physically handicapped and Sr. citizens	Yes	Yes	Yes	Yes	Yes	Yes
26	Separate Parking for disabled persons	Yes	Yes	Yes	Yes	Yes	--
27	Non-slippery walkway from parking lot to station bldg	Yes	Yes	Yes	Yes	Yes	--
28	A toilet of PH	Yes	Yes	Yes	Yes	--	--
29	'May I help you' booth	Yes	Yes	Yes	Yes	--	---
30	Tolly path/end pathway for interplatform movement of wheelchair for PH	Yes	Yes	Yes	Yes	Yes	Yes
31	Wheel chair	Yes	Yes	Yes	Yes	Yes	Yes
32	Mobile charging points @	Yes	Yes	Yes	Yes	Yes	Yes

\* Where Pay & Use is not feasible, departmental toilets will be provided.

\*\* suitable facelift shall be given to the building.

\*\*\* subject to availability of space and feasibility. Ornamental trees suitable for climate of the area may be planted with or without landscaping if feasible.

# subject to need and demand – GMs decision in this regard should be final.

- Zonal railways are permitted to hire local consultants/architects for facelift and façade improvement.

@ Subject to availability of power supply

#### **Guidelines/Standards to be followed for works (Civil)**

- Circulating Area-Detailed guidelines have been issued under Board's letter No. 2005/LMB/02/267 dated 07.12.2005.
- Flooring standards for platform, concourse and FOB/waiting room-RDSO letter No. WKS/WS/05/FS dated 22.09.2009.
- Amenities for persons with disability (PwD)- Detailed guidelines have been issued under Board's letter No. 2012/LM(PA)/08/04/Policy/PwDs dated 06.06.2013.
- Roofing material for platform shelters-RDSO letter No. WKS/WS/05/FS dated 03.10.2012.